



ELECTRONIC COMMERCE SYSTEMS

34405 W. 12 Mile Rd. ■ Suite 300 ■ Farmington Hills, Michigan 48331 ■ 248.324.1242

June 15th, 1999

Dear John,

Thanks for taking the stress out of so many projects!

Working with your team of professionals enables us to outsource easy and difficult projects, and still know what is going on toward meeting our deadlines. Anytime we have a time critical project, we're likely to turn to you.

Besides getting the job done, your skills and integrity have made it a pleasure to work with you and your team.

Your development of the JAVA framework for our user interface got us the head start with new technology we needed to keep up with short term requirements and created the model for all GUI development likely to follow for some years to come.

My best guess for this last project is that we saved about three months up front and were still able to capitalize on market opportunities without losing access to critical in-house resources.

Please pass our appreciation on to the entire staff!

A handwritten signature in black ink that reads 'Sandy Gold'. The signature is written in a cursive, flowing style.

Sandy Gold
OmniTrans Product Manager
RMS Electronic Commerce Systems, Inc.